

QC03 2330/2331/2332 LED Strip Installation

Confirm that the connector is compatible with the LED strip, then follow this guide to attach connector of product codes 2330/2331/2332 to cut end of compatible LED strip.















TIP: To ease closure of connector cover, one can reduce the thickness of LED strip by removing the paper backing and adhesive for the portion that goes into the connector.

TROUBLESHOOT

Symptom	Possible Causes
LED strip does not light up	 Voltage mismatch Check that input voltage matches operating voltage of LED strip (e.g. 12VDC or 24VDC). Polarity mismatch Check that '+' terminal of LED strip is aligned with red wire of connector. (see Figure 6) LED strip not seated properly Check that LED strip is fully seated. (see Figure 4) LED strip is upside down Check that connector cover is on same side as back of LED strip. (see Figure 5) Incompatible LED strip Due to spacing between LEDs, not all LED strips are compatible with these connectors. Check that LED strip is compatible.
Cover would not close	 To ensure good electrical contact, closing the cover requires quite a bit of effort. Use a flat-head screwdriver to press down the cover, one side at a time. (see TIP and Figure 5)
LED strip would not go into connector	 Width mismatch Check that width of connector matches that of LED strip (e.g. 8mm connector for 8mm LED strip, 10mm connector for 10mm LED strip). Incorrect slot The slot on the connector with the cover is not for LED strip. Use the other slot instead.